

REYNOLDS SMASH REPAIRS

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Proprietors: Tony and Suzanne Reynolds

To Whom It May Concern

We were one of the many businesses that were not interested or thought we would ever need an alarm system on our work building. We had insurance and are living in a country town. So we thought we were pretty safe.

Unfortunately, we became the victims of robbery. This was a very unsettling time and very worrying when we had to contact the insurance company and tell them what had happened. This took a considerable amount of time, which of course was time we could of been working and building the business.

With this in mind we started to look at what we could do to protect ourselves from this ever happening again. Secure Techniques were recommended to us and I gave Nicholas a call. Unfortunately due to bad timing Nicholas has just had an operation and was recovering at home. He could tell by my voice that I was very worried and arranged to visit asap. I was contemplating even sleeping at our workplace to stop this robbery happening again.


Nicholas left his home and came to Young the very next day. He was very sore from the operation and really should of not left his bed. But he said *"I can't let you go on worrying like you were for too long"*. So we discussed what the best form of security would be for us. By the time Nicholas had left we had agreed on a simple-to-operate alarm system that was financially viable to us.

Very soon after that Nicholas (who was still recovering from his operation) and an off-sider came and installed the security system. We had commitments to attend to and Nicholas assured us that it would be installed and up and running before we had to leave for the day. True to his word it was! His explanations were simple to understand and nothing was too much trouble.

We have had our system in for approx 10 months and it is definite peace of mind. Nicholas rings quite regularly and checks we are happy with the system and if there is anything we want changed.

I would recommend 'Secure Techniques' to any person or business needing to look at a security system.

Thank you



Suzanne Reynolds
Reynolds Smash Repairs